

Privacy Policy

At Gallagher Hotels, we care about your privacy. The privacy and security of your personal information is very important to us. We know that you are concerned about how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. We do not share your personal information in ways not disclosed in our privacy statement or without your informed permission. We value your trust very highly, and we strive to protect the confidentiality and appropriate use of any personal information you provide to us. This notice describes our privacy policy. By visiting www.gallagherhotels.com.au, www.publife.com.au or any other Gallagher Hotels associated venue websites, you are accepting the practices described in this notice.

What Information About You Do We Gather?

Information you provide helps us to know and serve you better, which is part of our Mission to provide consistent quality service to our patrons and guests. The types of information we gather are:

- **Information You Give Us:** We receive and store information you enter on our website or give us in any other way. You may choose not to provide certain information, but then you might not be able to take advantage of many of our features. We use the information that you provide for such purposes as reserving a room, creating a function enquiry or any other products we may offer, responding to your requests, customising your preferences and communicating with you.
- **Automatic Information:** We receive and may evaluate certain types of information whenever you interact with us. For example, like many websites, we obtain certain types of information when your Web browser accesses any of our websites.
- **E-mail Communications:** We do use e-mail addresses for promotional purposes, and we will provide you with the option not to receive such mailings, both in each promotional mailing, and on this website.

You will, however, receive an auto-generated e-mail confirmation when making a reservation on the Internet, and occasionally from our reservation sales agents for inquiries related to a booking you have made for any of our services and products. Our official database loyalty program known as PUBLIFE

entitles members to receive special offers and vouchers via email, so unsubscribing to email communication also renders such offers and vouchers as unwanted.

- **Information from Other Sources:** For reasons such as improving personalisation of our services (for example, providing recommendations or special offers that we think will interest you), we might receive information about you from other sources and add it to your existing information.

What About Cookies?

Some websites store information in a small text file, called a "cookie" on your hard disk.

Only the information that you provide, or the choices you make while visiting a website, can be stored in a cookie. For example, the site cannot determine your e-mail name unless you choose to type it. Allowing a website to create a cookie does not give that or any other site access to the rest of your computer, and only the site that created the cookie can read it.

Does Gallagher Hotels Share the Information It Receives?

Information about our patrons is important for us in order to provide you with maximum comfort and the legendary experience of staying in or visiting any of our properties. We may therefore share information amongst our Group of Hotels but we will not sell or give away any information to third parties. Your data will be treated in the strictest confidence and will only be retained for so long as it is necessary or required by law. Such data will be destroyed once its requirement is extinct or you request it.

How Secure Is Information About Me?

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL), which encrypts information you input and which is certified by the Secure Server Certification Authority. We reveal only the last four digits of your credit card numbers when confirming a reservation. Of course, we transmit the entire credit card number to the appropriate credit card company for verification. It is important for you to protect against unauthorised access to your password and to your computer. Be sure to sign off when you have finished using a shared computer.

Gallagher Hotels Internationals Legal Notices

The content of our websites are prepared and/or authorised by Gallagher Hotels and access to and use of this site are subject to the following terms and conditions.

Copyright

Copyright Gallagher Hotels 2011. All rights reserved. All copyright and other intellectual property rights in all text, images, sound, software and other materials on this site are owned by GALLAGHER HOTELS and GALLAGHER HOTELS Group of Hotels and affiliated Companies or are included with permission of the relevant owners. References to affiliates or associates shall include all member hotels of GALLAGHER HOTELS.

You are welcome to browse this site and to reproduce extracts from it, for your information and for non-commercial and personal purposes only. The material of this site may not be modified or incorporated in any other work, publication or site without the prior written agreement of GALLAGHER HOTELS.

Trademarks

All trademarks displayed on this site are owned by GALLAGHER HOTELS.

Contents

The information and material contained in this site are for general references only. GALLAGHER HOTELS disclaim any warranty or representation of any kind, express or implied, as to any matter whatsoever relating to this site or any Linked Site. To the fullest extent allowed by law, GALLAGHER HOTELS shall accept no responsibility or liability in respect of any loss or damages howsoever arising herein. Use of or visitation to this site does not constitute an offer of goods and services by GALLAGHER HOTELS.

Linked Sites

The linking of third party websites to this site does not indicate any association with or endorsement by GALLAGHER HOTELS. We do not review or monitor any websites linked to the Websites and do not assume responsibility

or liability of any nature whatsoever for the activities conducted or information contained in the third party websites. Your linking to such websites is at your own risk. In addition, you agree not to link your website or any other third party website to the Websites without our express prior written consent.

Communications Policy

Other than personal information, GALLAGHER HOTELS shall be free to reproduce, use, disclose and distribute your communications to us onto third parties and to use any ideas, concepts, know-how or techniques contained in those communications for any purpose whatsoever. Communications include but are not limited to feedback, questions, comments, suggestions and the like.